

Protection Plan Features

Financial Fraud Protection

- Credit monitoring and alerts *(one bureau)*
- Annual credit report *(one bureau)*
- Monthly credit score tracker¹
- In-platform credit dispute
- Credit, bank and utility account freeze assistance
- Home and vehicle title monitoring
- Financial accounts opening and takeover monitoring
- AI-powered transaction monitoring
- Investment and loan account monitoring
- High-risk transaction alerts

Identity Theft Protection

- Privacy assistant
- Dark web monitoring
- Digital vault
- SSN and identity authentication alerts
- Criminal, court and public records monitoring
- USPS address monitoring

Privacy and Device Protection

- Password manager
- Email alias
- Safe web browsing
- IP address monitoring
- Wi-Fi security/VPN *(2 devices per adult member)*
- Antivirus *(2 devices per adult member)*
- Mobile phone takeover protection²

Family Safety included *(with family coverage only)*

- Parental controls
- Child cyberbullying protection
- 3-bureau child credit freeze wizard
- Child SSN monitoring and alerts
- Sex offender geo alerts
- Family sharing
- Child safety checklist
- Safe gaming²

Services and Support

- \$5m insurance policy per enrolled adult³
- Lost wallet protection with \$500 emergency cash
- 24/7/365 100% US-based customer care
- White glove fraud resolution services
- Restoration services for pre-existing fraud events
- Mobile app (iOS and android)
- Online resolution tracker

Effortless protection and privacy whenever you go online

- Keep your registered accounts and identity safe
- Protect your finances and credit
- Protect your Wi-Fi network and devices
- Simple and easy to use

Choose the plan that fits you best. Then protect what matters most.

Questions? Aura's customer service team is available 24/7/365. Call 1-844-931-2872.

1. The score you receive with Aura is provided for educational purposes to help you understand your credit. It is calculated using the information contained in your TransUnion or Experian credit file. Lenders use many different credit scoring systems, and the score you receive with Aura is not the same score used by lenders to evaluate your credit. No one can prevent all identity theft or monitor all transactions effectively.

2. Coming in 2024. Aura does not guarantee targeted features will launch in said time period and reserves the right to adjust as business needs adjust.

3. As a component of becoming an Aura Plan member, Consumers receive identity theft insurance through a group policy issued to Aura, which is underwritten and administered by American Bankers Insurance Company of Florida, an Assurant company that is not an affiliate or subsidiary of MetLife. Checking & Savings Cash Recovery and 401(K) & HSA Cash Recovery are part of and not in addition to the Expense Reimbursement limit of liability. The description herein is a summary intended for informational purposes only and does not include all terms, conditions and exclusions of the policies described. Please refer to the actual policies for terms, conditions and exclusions of coverage. Coverage may not be available in all jurisdictions.

No one can prevent all identity theft or monitor all transactions effectively. Aura is a product of Aura Sub, LLC. Aura Sub, LLC. is not affiliated with MetLife, and its services and benefits are separate from any MetLife product.

